

Specific Booking Terms 2021

Booking Terms: Payment of a deposit of 25% of the total price of your stay and a non-refundable processing fee.

Upon receipt of the deposit, the campsite will send you a booking confirmation letter, which must be presented at the campsite upon your arrival.

Any changes to be made to your file or reservation must be notified IN WRITING. **The balance must be fully paid 30 days before your arrival date.**

Note:

In the event of an inaccurate declaration made by the renter, this contract will be automatically terminated and the amounts paid will remain the property of the campsite. All reservations are personal and non-transferable; it is forbidden to sublet or transfer the chalet or mobile home to any third party.

Arrivals and departures: Bookings are made for stays from Saturday to Saturday. Arrival between **4 pm and 7 pm**. Departure between **7 am and 10 am**. Vacationers arriving before the scheduled date and time risk being unable to occupy the chosen property, unless this has previously been arranged with the campsite management.

The campsite must be informed of any possible late arrival in order to retain the booking. The manager reserves the right to use the booked property if he has not been contacted within the 24 hours following your scheduled arrival date. Any payments made will not be refunded.

Cleaning is the renter's responsibility. The interior of the rental property and its immediate surroundings must be left in perfect condition.

Number of occupants: For all rentals, **the number of occupants must in no event exceed the rental property's maximum capacity**. The rental properties are rented by name, and may not be sublet.

Our prices include: pool access (**swimming trunks are mandatory**, shorts and boxer shorts are prohibited), the campsite, gas, water, electricity and heating, the number of people indicated + one vehicle.

Our prices do not include:

-**The municipal tourist tax**, which is to be paid on-site at the rate set by the commune (e.g. **the 2020 rate: 0.22€ per day per person over 18 years old**) from April 1st to September 30.

-**End of stay cleaning** for chalets and mobile homes that must be returned to an acceptable condition (cleaned, dishes washed); if this has not been done, a cleaning fee of 100€ will be charged.

- **A 200€ security deposit** for mobile homes and chalets, **which will be collected upon arrival and returned on the day of your departure** minus any deductions for repairs, replacements or cleaning fees. If you wish to leave before the scheduled inventory, the security deposit will be returned to you within one month following your departure.

Stay cancellation or interruption insurance: you have the option to purchase booking cancellation insurance for **2.10€ per night**.

It is not required, but strongly recommended!

* **Before your departure**, if one of the following events takes place:

- Serious illness, a serious accident or death of:

You, your spouse (or declared common-law partner), one of your close relatives, or your son-, daughter- or mother-in-law,;

-Significant material damage to your personal property which requires your immediate presence;

-Layoff;

-An accident or the theft of your vehicle and/or camper which takes place while you are travelling (directly) to the place of stay,

- A change or the cancellation of the paid vacation period originally granted by the employer (employees with more than one year of seniority excluding the liberal professions, managers and legal representatives of companies);

* **You will be reimbursed for:**

- 25% of the rental amount for events taking place between the booking date and the 30th day before the scheduled start date of the booking;

- 100% of the rental amount for events taking place less than 30 days before this date.

***During your stay**, if one of the aforementioned events takes place and forces you to interrupt your stay, **you will be reimbursed** for the amount corresponding to the part of the stay which has not yet taken place and which has already been charged by the campsite.

***exclusions:** damages caused by foreign or civil wars, strikes, nuclear or radioactive effects; damages intentionally caused by the insured party; suicide or attempted suicide by the insured party; accidents; illnesses or death occurring before the effective date of the policy, or developing from a chronic health condition, before the start date of the stay; nervous depression not leading to hospitalization at the time of the stay.

What should you do in the event of an accident?

*You must inform campsite management within 24 hours of acquiring knowledge of an event preventing your departure.

* Inform the insurer within 48 hours and provide all necessary information and documents, such as: a medical certificate specifying the nature, origin and severity of the accident or illness, a death report or any documentation concerning the event.

Booking cancellation if cancellation insurance has not been purchased: for cancellations, the deposit will remain the property of the campsite. For cancellations taking place less than 4 weeks before the start date of the booking, no reimbursement will be made. Rental properties will be reserved for 24 hours from the scheduled arrival date. Beyond this deadline, the property will no longer be reserved. No reduced period of stay caused by the renter will be reimbursed for any reason.

Visitors: visitors will be accepted within the limits of the campsite's or the rental property's capacity, subject to the agreement of campsite management, with a fee of 3€ per visitor being owed for visits of longer than 2 hours. Visitors must park outside the campsite.

Inspections and security: since campsite access is reserved for our clients only, inspections may be performed at any time.

Pets: dogs and other pets are accepted if they are kept on leashes. When their master is absent, they must not be left on site or confined inside the rental property. They must be brought outside the campsite to do their business (one animal per rental property). An up-to-date vaccination record must be presented.

Jurisdiction clause: any dispute arising shall fall within the exclusive competence of the court of Sables d'Olonne.

(These specifications are necessary to avoid misunderstandings. We thank you for your trust).